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Health

- Newly formed Boston area Integrated Delivery System
- Includes:
 - 11 Hospitals
 - Physician practices
 - Home Health
 - Behavioral Health
 - Accountable Care Organization

BILH COVID 19 IT Response Activities

- Shelter in Place – Remote Work
- Surge Capacity
- COVID Testing
- Personal Protective Equipment
- Symptom Checker
- Internal Communications
- Education
- Research

IT Challenges and Barriers

- Ability to Share Clinical Information
- Lack of Timeliness of Guidance
- Clarity of rules – Privacy and Reimbursement
- Patient IT Sophistication
- Lack of Video Standards
- Consistent Messaging and Alignment
- Health IT Vendor Responses
- Impact for the future