



# athenahealth

## COVID-19



**Greg Carey**

Director, Government Affairs

# athenahealth COVID-19 Response



CDC guidelines current in athenahealth and Epocrates products



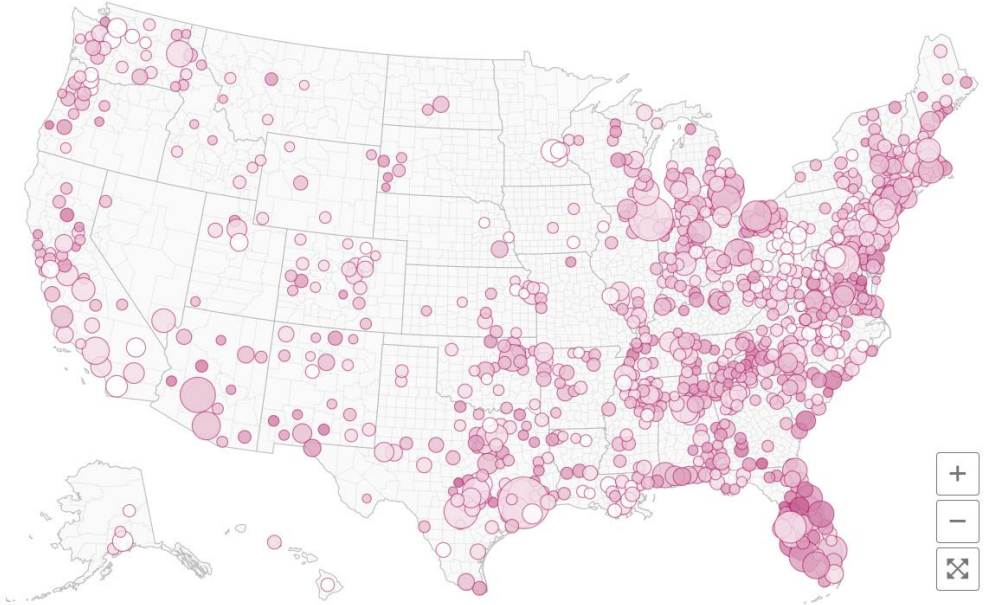
Publicly available high-risk dashboard based on network deidentified data



Support customers as they adapt to telehealth platforms in the athenahealth Marketplace



athenahealth COVID-19 Task Force



## COVID-19: Populations at high risk of severe illness

Risk factors for COVID-19 patients

- Patients aged 65+
- Patients with high-risk health conditions

When filters aren't selected, the dashboard represents the total number of patients seeing providers on the athenahealth network in that specific area

Source: athenahealth

Sample: Based on more than 27 million patients who visited a primary care clinician using athenahealth's electronic health record (EHR) or billing platform between March 2017 and Feb 2020.\*



0 35% 70%  
Circles are sized by total number of patients in county. Color indicates % of patients at high risk.

# Organizational Challenges



- Re-evaluated release schedule with physician customers
  - Single instance of continuously updated software



- Supporting physicians and patients
  - Navigating change and regulatory relief as a partner to solo practitioners and large health systems alike

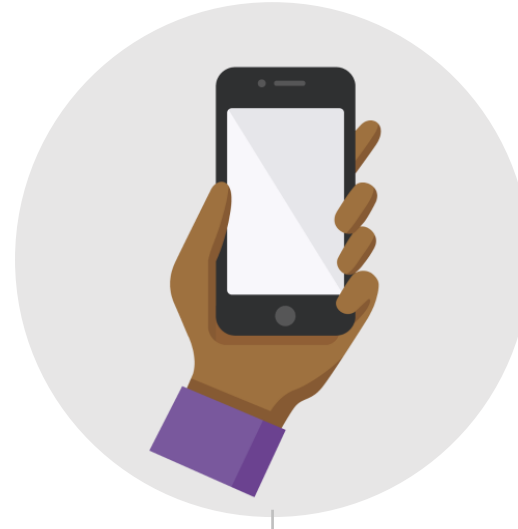
# How can ONC HITAC help address remaining challenges?

## *Put Physicians and Patients First*



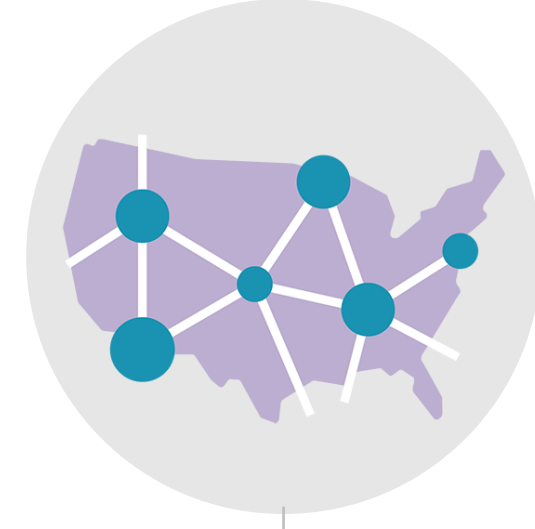
### **Financial Support for Ambulatory Providers**

- Provider Relief Fund
- Extend Advanced Accelerated Payments



### **Continue to Expand Telehealth**

- Expand scope of telehealth services
- Incentivize adoption and deployment



### **Delay 21<sup>st</sup> Century Cures implementation**

- Limit COVID-19 impact on proper implementation