

## Slide 13

To improve access to EHI patients need to be told their data is secure and their PHI is kept confidential. In a recent study in a clause, a free bottle of “good” wine was given to all who read the sentence offering the same in the terms and conditions. It took months for someone to claim a free bottle of wine and the person who did was researching terms and conditions for his own website (see article link below). I think that having a short list of if and how data will used will help gain the trust of patients and allow them to then install and access applications related to their health. This will prevent patients from feeling deterred from using applications and websites due to the sensitivity of their data being accessed. All other detailed information can still be placed in the agreement to be accepted but after a patient can get a snapshot of how the data will be used.

<https://www.independent.co.uk/news/uk/home-news/free-wine-reading-terms-and-conditions-b2542683.html>

Major issues with healthcare access can also be addressed through the Federal IT Plan including staffing shortages, removal of stigma and biases, and tackling language barriers. Access to care is directly correlated to staffing shortages thereby negatively impacting patient care outcomes. Identifying areas of need based on data analysis can be emphasized in the plan to identify the impacts of shortages and which areas of the country and most vulnerable to improve access to care. Stigma and biases as well as language barriers may also be addressed by the creation of resources based on population needs. Artificial intelligence can be used to provide materials and information to patients in their preferred languages.