

# ONC Health IT Certification Program Insights Condition

Updated December 13, 2023

## Measure ID and Version: Interop\_Individual Access\_1\_v2

**Measure Title:** Individuals’ Access to Electronic Health Information through certified health IT

### Measure Description

- *Regulatory Reference:* § 170.407(a)(3)(i)
- *Associated Certification Criteria:* §§ 170.315(e)(1) & (g)(10)
- This measure provides insights into the number of unique individuals who access their electronic health information (EHI) overall and by different methods of access through certified health IT.

### Metrics and Reporting Timeline

Metric	Program Year
Number of unique individuals who accessed their EHI using technology certified to the “standardized API for patient population services” certification criterion under § 170.315(g)(10)	Year 1
Number of unique individuals who accessed their EHI using technology certified to the “view, download, and transmit to 3rd party” certification criterion under § 170.315(e)(1)	Year 1
Number of unique individuals who accessed their EHI using any method	Year 1

Note: “Program Year” refers to the implementation year of the Insights Condition. “Year 1” measures start data collection in calendar year 2026 (January 1st, 2026 - December 31st, 2026), with responses due in July 2027 (and annually thereafter).

### Definitions

**Access:**

- Access to EHI via patient portal using technology certified to the “view, download, and transmit to 3rd party” certification criterion under § 170.315(e)(1) is counted as a patient log-in with the access credential belonging to the individual at least once during the reporting period.
- Access to EHI via technology certified to the “standardized API for patient population services” certification criterion under § 170.315(g)(10) is counted as the individual’s authorization, as indicated by an access token, at least once during the reporting period.
- Any method is not limited to third-party apps using technology certified to “standardized API for patient population services” certification criterion under 170.315(g)(10) or patient portals using technology certified to the “view, download, and transmit to 3rd party” certification criterion under 170.315(e)(1) during the reporting period.

**Unique individual:**

- Unique individuals must be deduplicated within each instance of certified health IT.
- The measure counts individuals’ accessing their EHI and does not include authorized representatives.

### Supplemental Reporting Information

- **Required:** Measures and related metrics are due annually. The reporting period is one calendar year.
- **Required:** Measures must be aggregated at the product level (across versions).
  - Note that health IT developers with integrated certified health IT products will only have to report one response for each metric for those products (rather than two or more individual responses).
- **Required:** Developers must provide percentage of total customers (e.g., hospital sites, individual clinician users) represented in the provided data for each metric response.
- **Required:** Developers will submit documentation on the data sources and methodology, including how access to EHI via the different methods was collected and reported.
- **Optional:** Developers may also submit descriptive or qualitative information to provide context, including a description of the other methods beyond patient portals and third party apps used to enable patient access to EHI.

## Implementation Information

- The measure does not distinguish between third-party apps selected by individuals versus third-party apps offered by health care providers.
- The measure should report on whether individuals accessed their data during the reporting period.
- Access to EHI is based upon an individual logging into a system (whether that be a portal or third-party app or other system) within the reporting period and is not based on accessing any specific piece of information or performing any specific action within the system itself such as view, download and transmit activities.

## Exclusions

- Products not certified to §§ 170.315(e)(1) or (g)(10) are excluded from this measure.

## Measure Characteristics

- *Measure Area:* Individual Access to Electronic Health Information
- *Measure Category:* Interoperability

## Version History

- Version 1 released April 14, 2023
- Version 2 released December 13, 2023